THE SURVEY WAS CONDUCTED AUGUST 3 – 6 BY THE MRLA AND INCLUDED 320 RESPONSES FROM MICHIGAN RESTAURANT AND HOTEL OPERATORS, REPRESENTING APPROXIMATELY 1,000 LOCATIONS STATEWIDE.

STATE OF THE INDUSTRY

MICHIGAN RESTAURANT & LODGING ASSOCIATION

NOW HIRING

88% OF RESTAURANT & HOTELS OPERATING WITH INADEQUATE STAFFING TO MEET CONSUMER DEMAND

INDUSTRY STAFFING SHORTAGE IMPACTING DAILY OPERATIONS:

80% of operators reported closing early or for specific segments during the day as a direct result of inadequate staffing levels

81% of hotels are limiting room inventory because they do not have adequate staffing to turn them over for new guests

95% of operators have increased wages in 2021 with half increasing wages by more than 10 percent this year

64% BELIEVE CONGRESS SHOULD ENACT ADDITIONAL TARGETED RELIEF FOR THE HOSPITALITY INDUSTRY

97% REPORTED COMMODITIES INFLATION THIS YEAR

MRLA.ORG