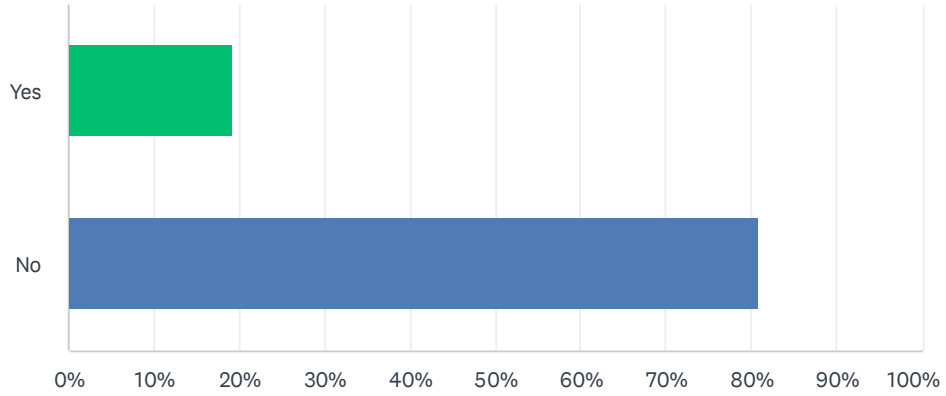


Q1 Is your establishment currently operating with adequate staffing to meet customer demand?

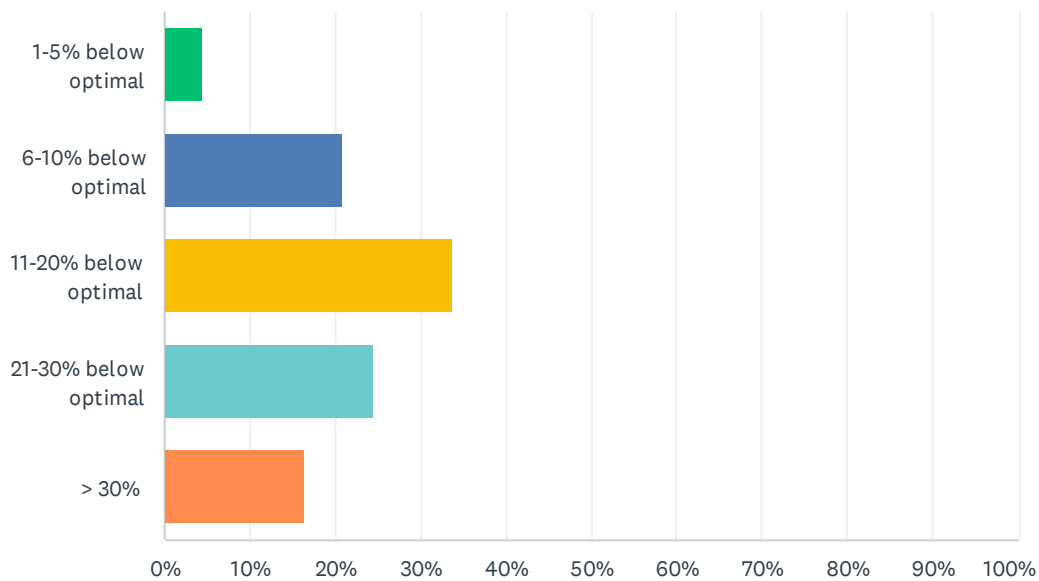
Answered: 140 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	19.29%	27
No	80.71%	113
TOTAL		140

Q2 If not, how substantial is the staffing shortfall at your establishment(s)?

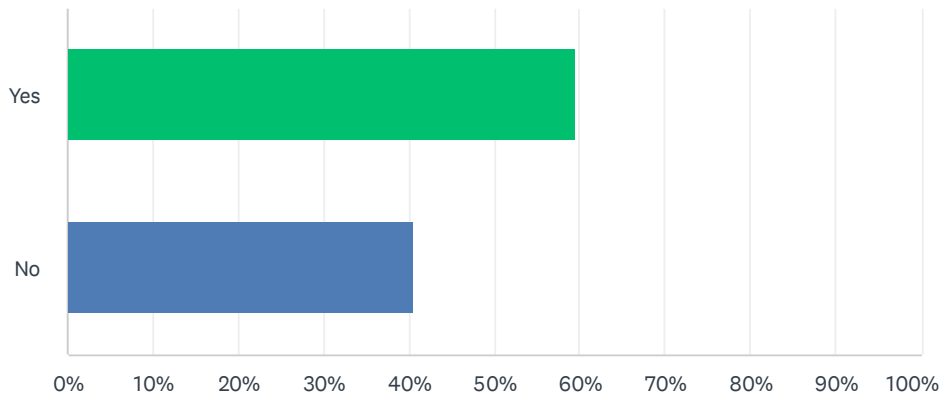
Answered: 110 Skipped: 32



ANSWER CHOICES	RESPONSES	
1-5% below optimal	4.55%	5
6-10% below optimal	20.91%	23
11-20% below optimal	33.64%	37
21-30% below optimal	24.55%	27
> 30%	16.36%	18
TOTAL		110

Q3 Is your establishment operating fewer hours than it otherwise would as a direct result of inadequate staffing?

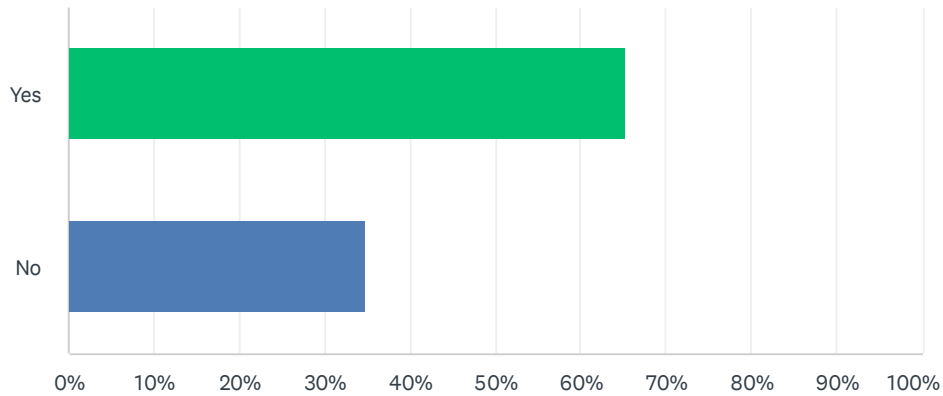
Answered: 138 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	59.42%	82
No	40.58%	56
TOTAL		138

Q4 Is your establishment closing specific time or space segments as a direct result of inadequate staffing? For example: for restaurants this might mean a breakfast or lunch segment or for a hotel this could mean not making all rooms available for booking.

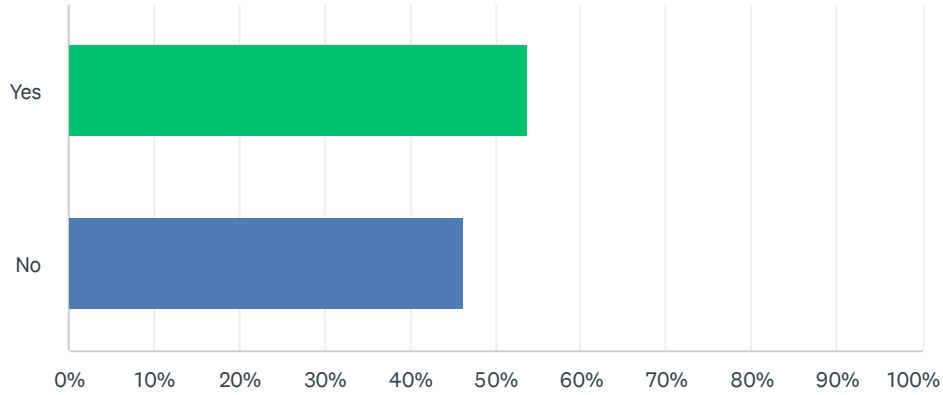
Answered: 135 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	65.19%	88
No	34.81%	47
TOTAL		135

Q5 If you are a hotel operator, are you not making all amenities available to guests due to staffing shortages? For example, only offering housekeeping after 3 nights or not offering room service.

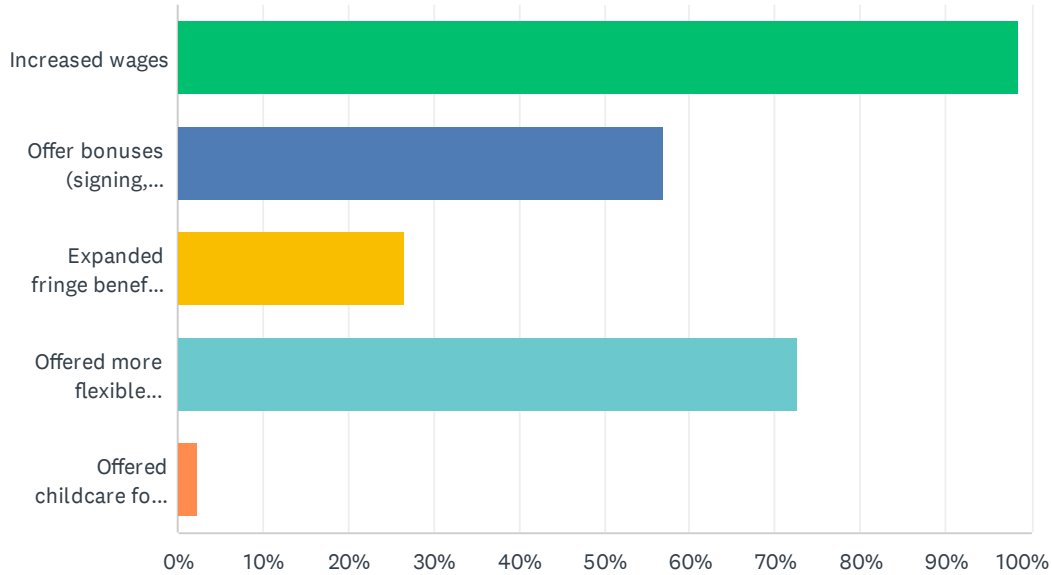
Answered: 67 Skipped: 75



ANSWER CHOICES	RESPONSES
Yes	53.73% 36
No	46.27% 31
TOTAL	67

Q6 Over the last 12 months which measures have you taken as an operator to address staffing shortages at your establishment(s)? Please check all that apply:

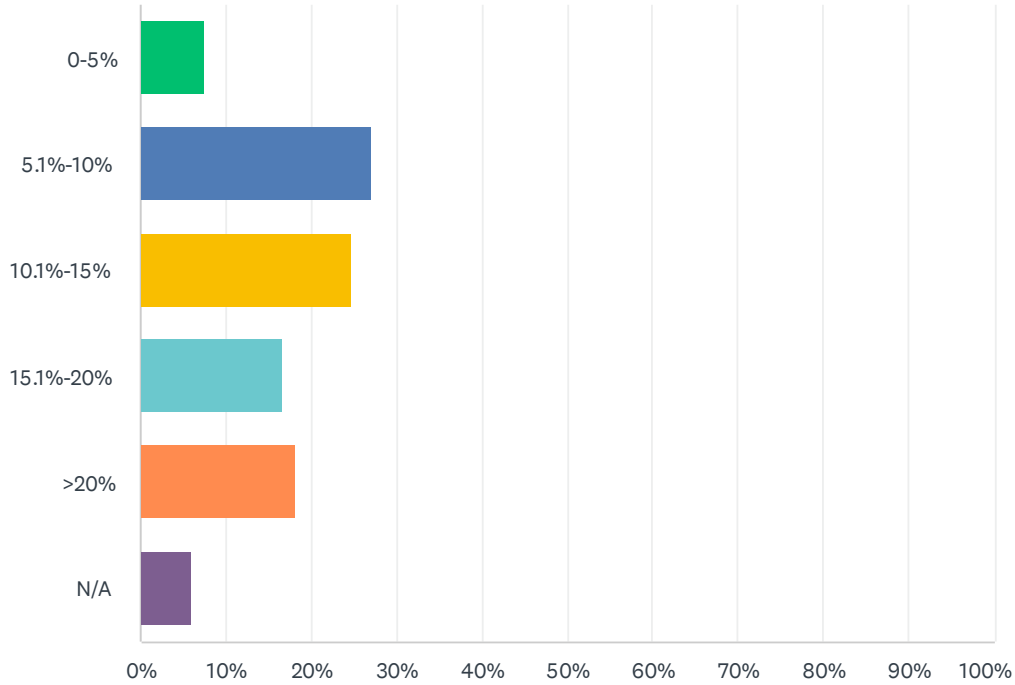
Answered: 128 Skipped: 14



ANSWER CHOICES	RESPONSES	
Increased wages	98.44%	126
Offer bonuses (signing, retention or other)	57.03%	73
Expanded fringe benefits (Ex. Paid Leave Time)	26.56%	34
Offered more flexible scheduling	72.66%	93
Offered childcare for existing employees	2.34%	3
Total Respondents: 128		

Q7 If you have increased wages for employees, what is your company-wide average wage increase over the last 12 months?

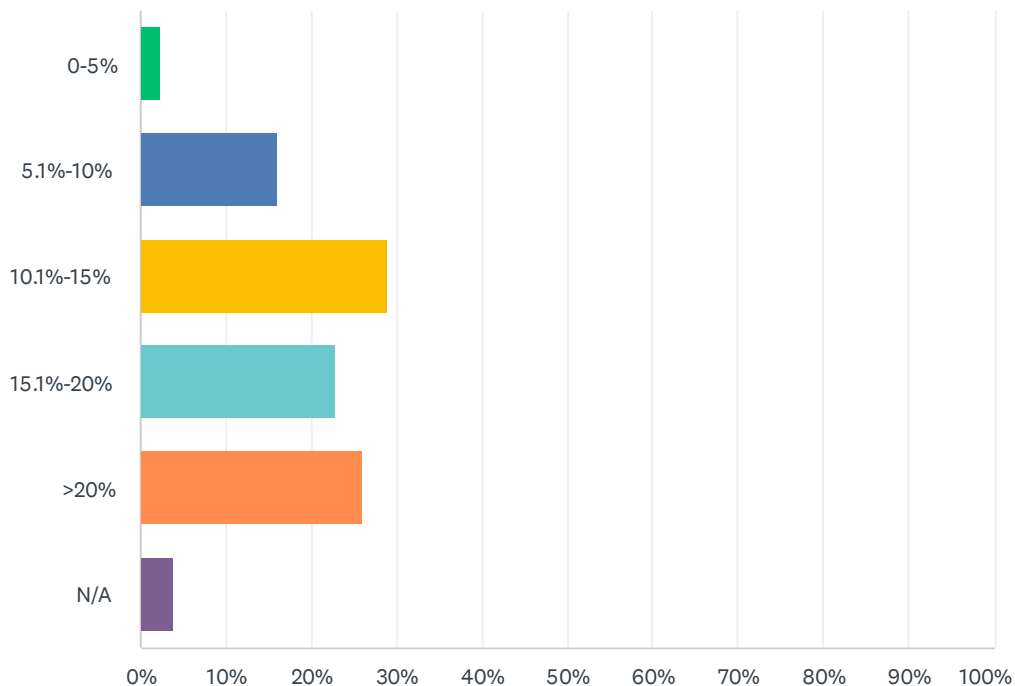
Answered: 133 Skipped: 9



ANSWER CHOICES	RESPONSES	
0-5%	7.52%	10
5.1%-10%	27.07%	36
10.1%-15%	24.81%	33
15.1%-20%	16.54%	22
>20%	18.05%	24
N/A	6.02%	8
TOTAL		133

Q8 Over the last 12 months, how much commodity inflation have you experienced at your establishment(s)?

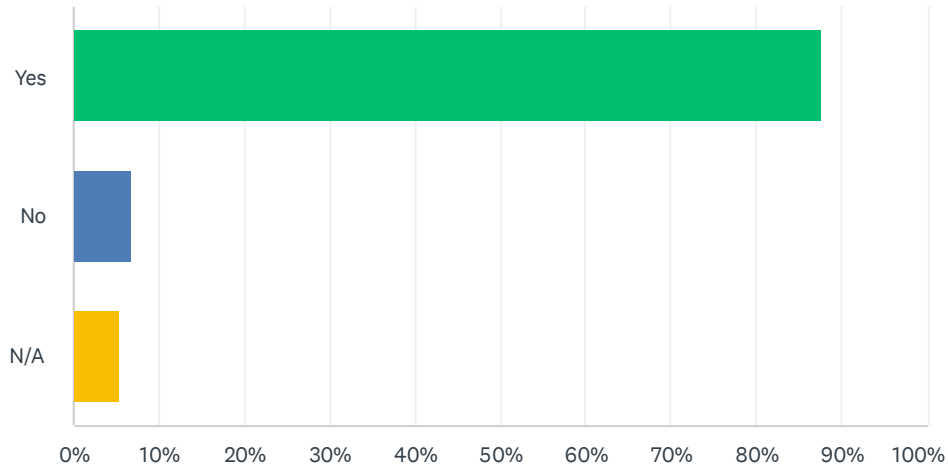
Answered: 131 Skipped: 11



ANSWER CHOICES	RESPONSES	
0-5%	2.29%	3
5.1%-10%	16.03%	21
10.1%-15%	29.01%	38
15.1%-20%	22.90%	30
>20%	25.95%	34
N/A	3.82%	5
TOTAL		131

Q9 Have you increased menu prices at your establishments over the last 12 months?

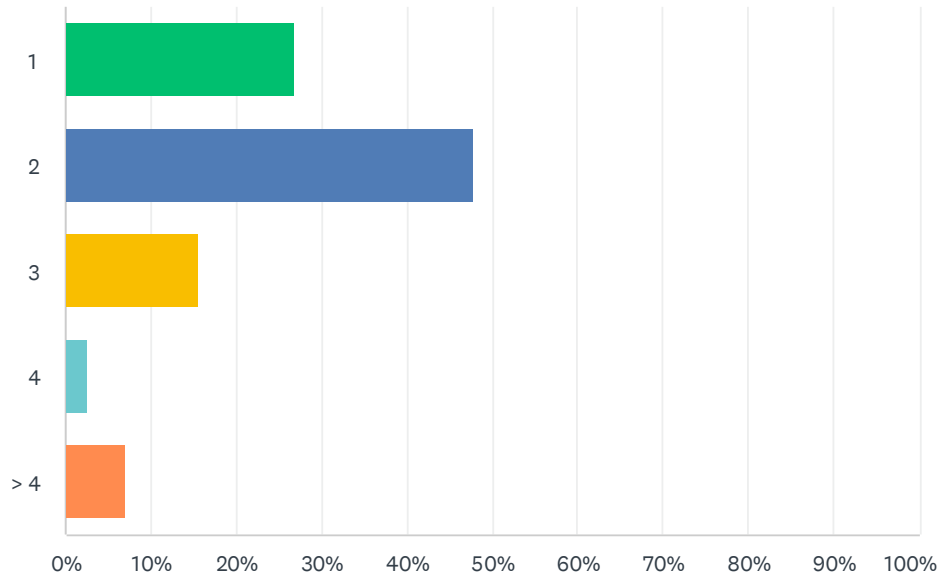
Answered: 130 Skipped: 12



ANSWER CHOICES	RESPONSES
Yes	87.69% 114
No	6.92% 9
N/A	5.38% 7
TOTAL	130

Q10 If yes, how many times did you increase prices on your menu?

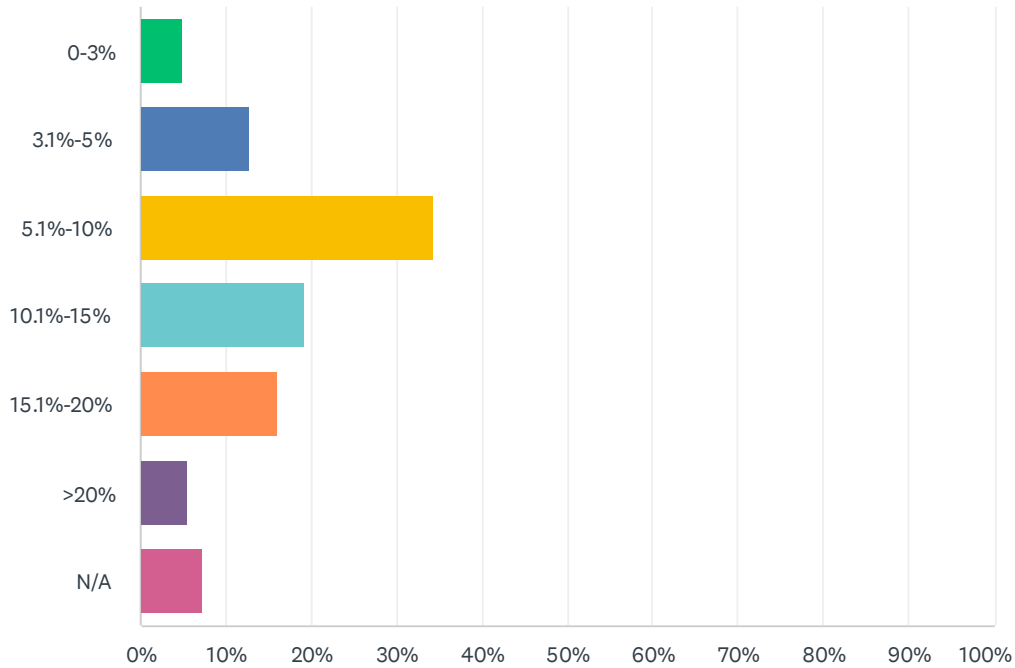
Answered: 115 Skipped: 27



ANSWER CHOICES	RESPONSES	
1	26.96%	31
2	47.83%	55
3	15.65%	18
4	2.61%	3
> 4	6.96%	8
TOTAL		115

Q11 By how much did you raise prices cumulatively over the last 12 months?

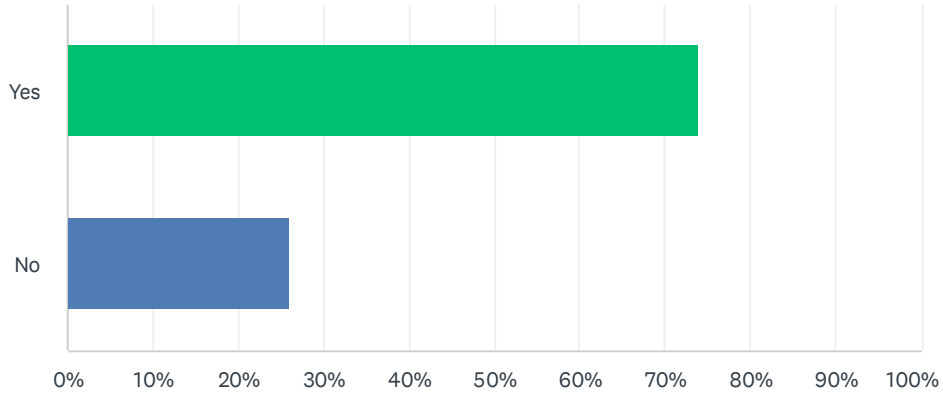
Answered: 125 Skipped: 17



ANSWER CHOICES	RESPONSES	
0-3%	4.80%	6
3.1%-5%	12.80%	16
5.1%-10%	34.40%	43
10.1%-15%	19.20%	24
15.1%-20%	16.00%	20
>20%	5.60%	7
N/A	7.20%	9
TOTAL		125

Q12 For hotel operators, have you adjusted room rates to account for inflation over the last 12 months?

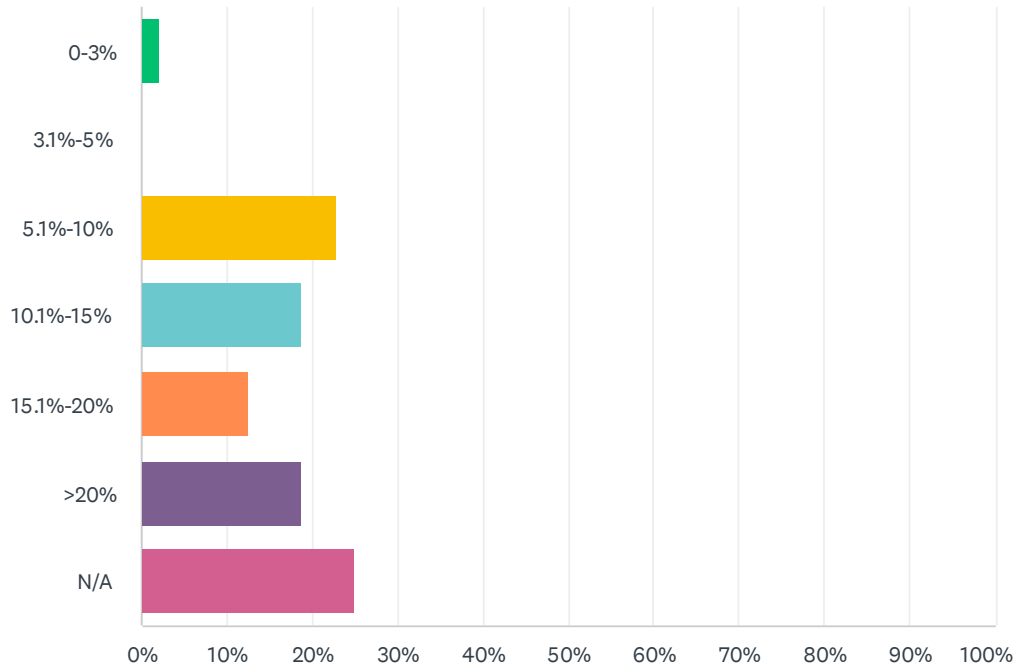
Answered: 50 Skipped: 92



ANSWER CHOICES	RESPONSES	
Yes	74.00%	37
No	26.00%	13
TOTAL		50

Q13 If so, by how much?

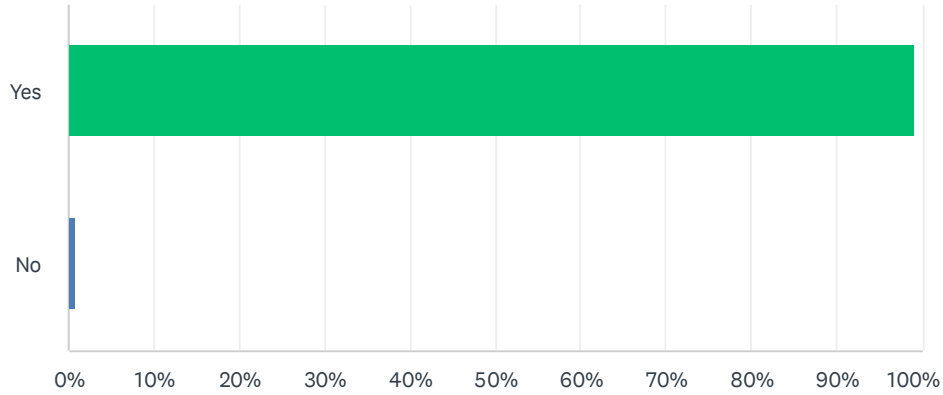
Answered: 48 Skipped: 94



ANSWER CHOICES	RESPONSES
0-3%	2.08% 1
3.1%-5%	0.00% 0
5.1%-10%	22.92% 11
10.1%-15%	18.75% 9
15.1%-20%	12.50% 6
>20%	18.75% 9
N/A	25.00% 12
TOTAL	48

Q14 Over the last 12 months have you experienced supply chain issues at your establishment(s) as defined by the delay or unavailability of items typically used by your establishment?

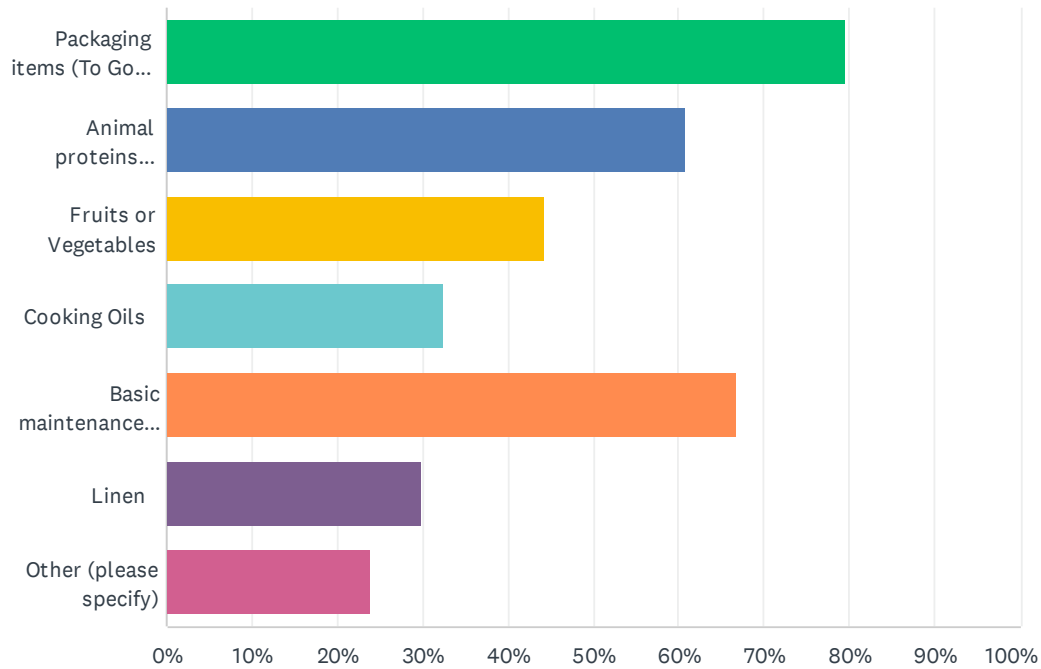
Answered: 123 Skipped: 19



ANSWER CHOICES	RESPONSES	
Yes	99.19%	122
No	0.81%	1
TOTAL		123

Q15 If you have experienced supply chain issues at your business, which items have been delayed or made unavailable to you over the last 12 months. Please check all that apply.

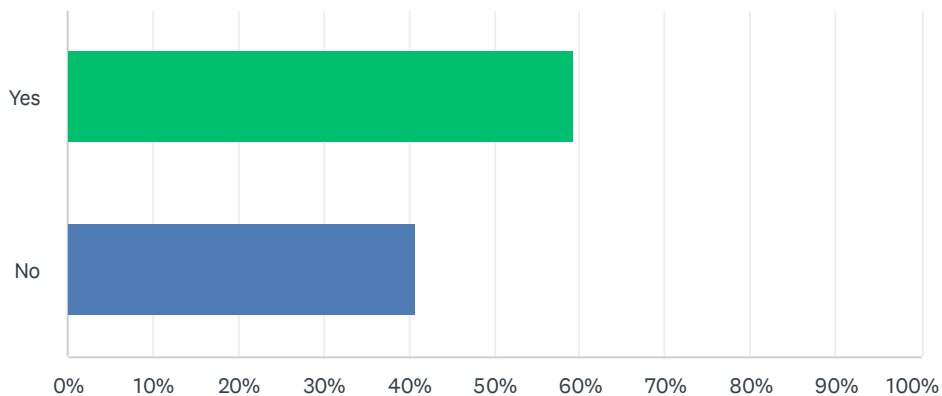
Answered: 117 Skipped: 25



ANSWER CHOICES	RESPONSES	
Packaging items (To Go Containers, etc)	79.49%	93
Animal proteins including Eggs	60.68%	71
Fruits or Vegetables	44.44%	52
Cooking Oils	32.48%	38
Basic maintenance items (cleaning supplies, paper products etc)	66.67%	78
Linen	29.91%	35
Other (please specify)	23.93%	28
Total Respondents: 117		

Q16 Is your specific workforce challenged by inadequate affordable housing in your operating area(s)?

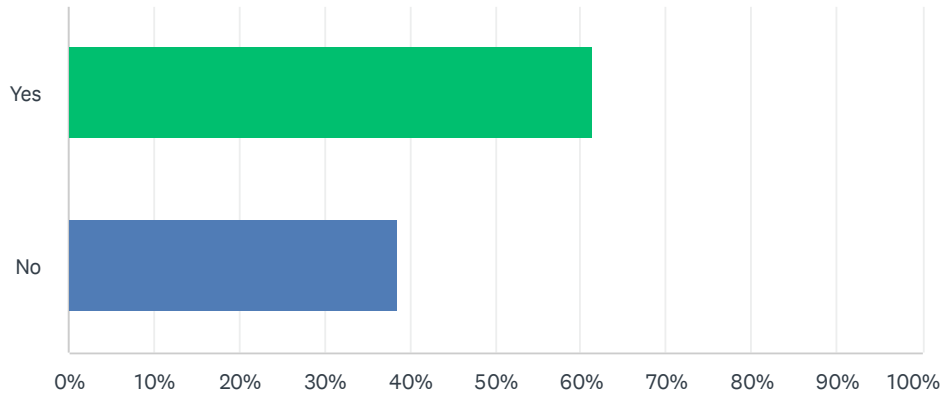
Answered: 113 Skipped: 29



ANSWER CHOICES	RESPONSES	
Yes	59.29%	67
No	40.71%	46
TOTAL		113

Q17 Is your business currently operating at a profit?

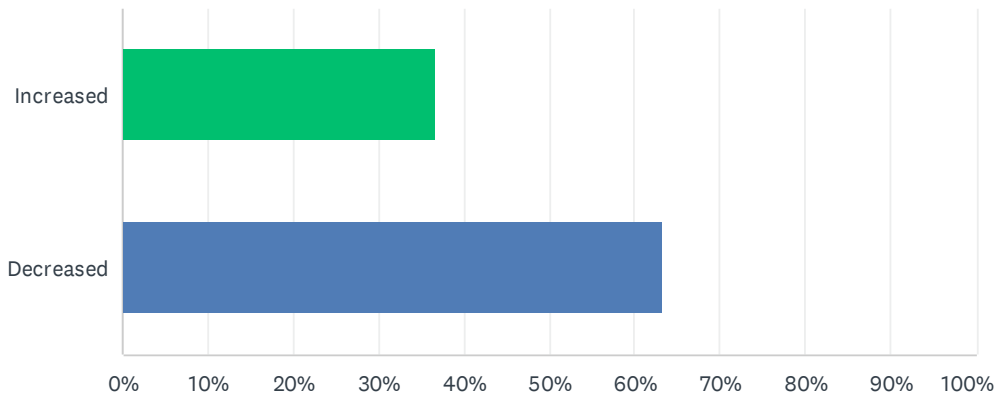
Answered: 119 Skipped: 23



ANSWER CHOICES	RESPONSES	
Yes	61.34%	73
No	38.66%	46
TOTAL		119

Q18 If yes, has profitability as a percent of gross sales increased or decreased over the last 6 months?

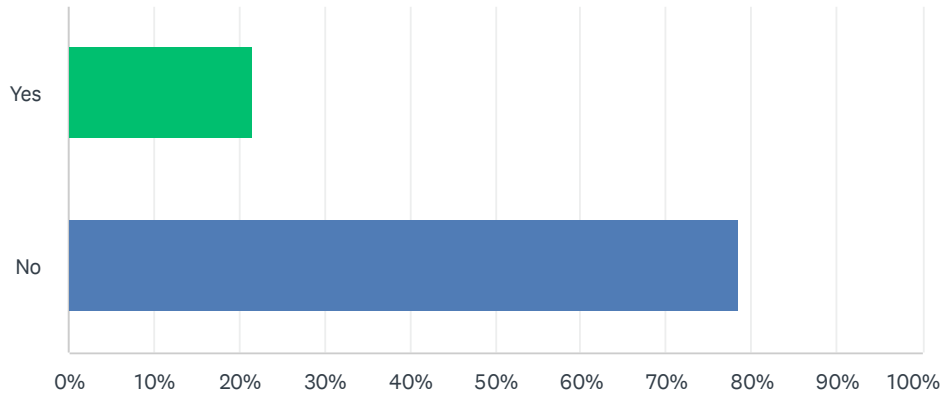
Answered: 71 Skipped: 71



ANSWER CHOICES	RESPONSES	
Increased	36.62%	26
Decreased	63.38%	45
TOTAL		71

Q19 If not, is your business at risk of permanent closure over the next 6 months?

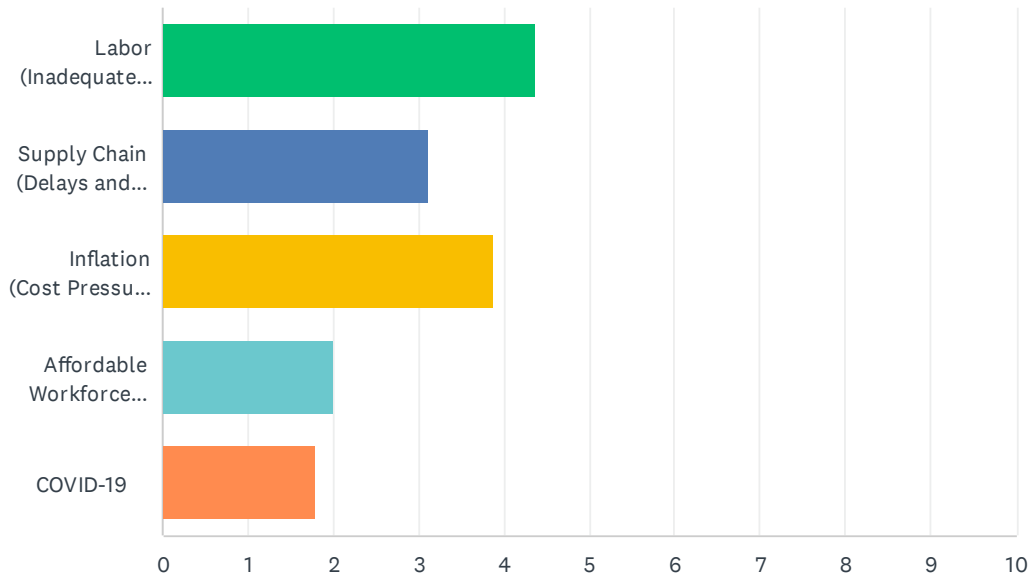
Answered: 111 Skipped: 31



ANSWER CHOICES	RESPONSES	
Yes	21.62%	24
No	78.38%	87
TOTAL		111

Q20 Please rank the items below in relation to their challenge to the successful operation of your business (with 1 representing the biggest challenge to your business right now):

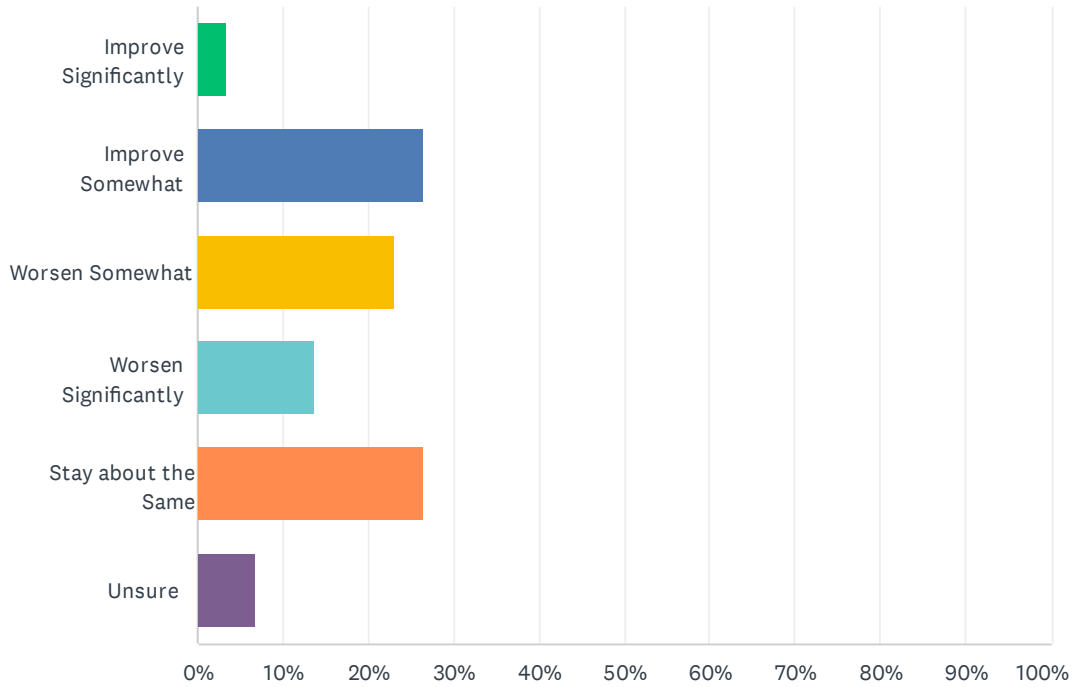
Answered: 117 Skipped: 25



	1	2	3	4	5	TOTAL	SCORE
Labor (Inadequate Workforce Supply)	60.00% 66	20.91% 23	15.45% 17	3.64% 4	0.00% 0	110	4.37
Supply Chain (Delays and Shortages)	2.68% 3	28.57% 32	47.32% 53	20.54% 23	0.89% 1	112	3.12
Inflation (Cost Pressures to your Business)	28.95% 33	42.11% 48	19.30% 22	7.02% 8	2.63% 3	114	3.88
Affordable Workforce Housing	4.46% 5	7.14% 8	12.50% 14	35.71% 40	40.18% 45	112	2.00
COVID-19	7.96% 9	1.77% 2	4.42% 5	32.74% 37	53.10% 60	113	1.79

Q21 Over the next 6 months do you believe the operating environment for your business will:

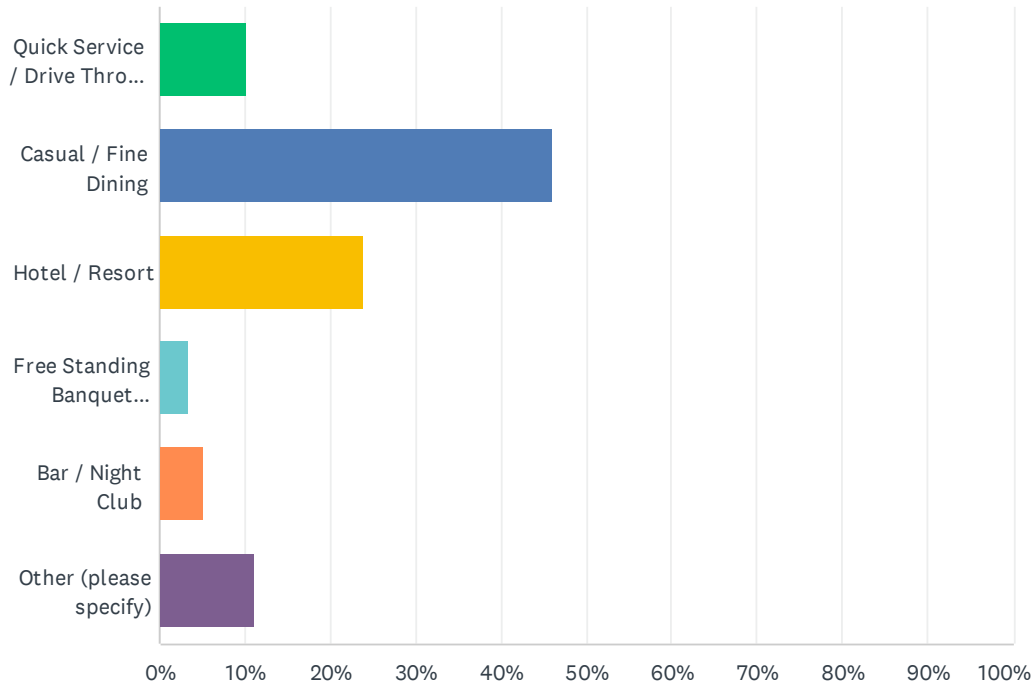
Answered: 117 Skipped: 25



ANSWER CHOICES	RESPONSES	
Improve Significantly	3.42%	4
Improve Somewhat	26.50%	31
Worsen Somewhat	23.08%	27
Worsen Significantly	13.68%	16
Stay about the Same	26.50%	31
Unsure	6.84%	8
TOTAL		117

Q22 What type of establishment do you operate?

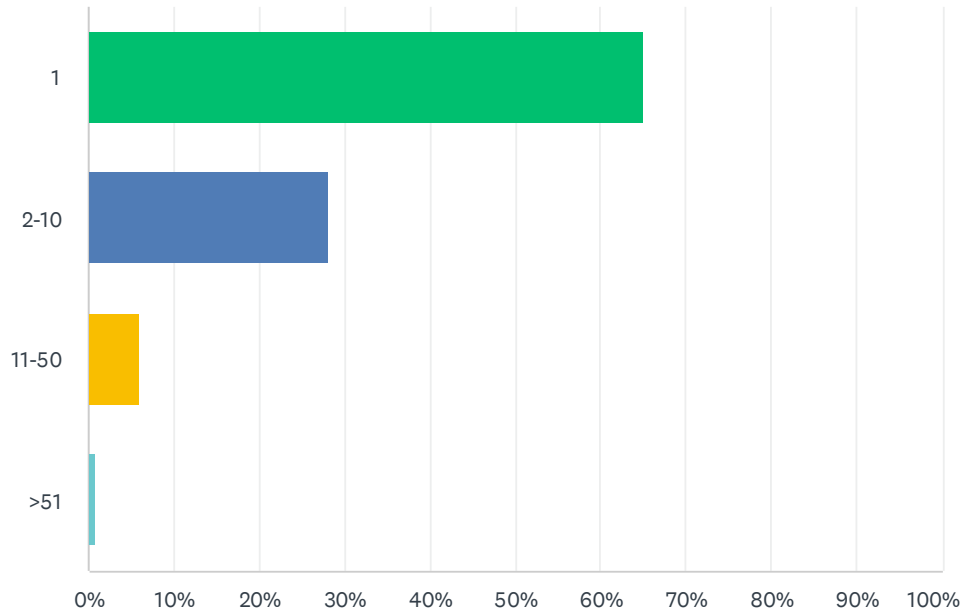
Answered: 117 Skipped: 25



ANSWER CHOICES	RESPONSES	
Quick Service / Drive Through	10.26%	12
Casual / Fine Dining	46.15%	54
Hotel / Resort	23.93%	28
Free Standing Banquet Facility / Hall	3.42%	4
Bar / Night Club	5.13%	6
Other (please specify)	11.11%	13
TOTAL		117

Q23 How many locations do you operate?

Answered: 117 Skipped: 25



ANSWER CHOICES	RESPONSES	
1	64.96%	76
2-10	28.21%	33
11-50	5.98%	7
>51	0.85%	1
TOTAL		117

Q24 How many total employees, across all your locations, do you employ? (Please write in one number)

Answered: 114 Skipped: 28