



MICHIGAN RESTAURANT INDUSTRY TRENDS Results from Member Survey (2Q17)



Authors:

Ross Walthall | (216) 649-7271 | <u>rwalthall@cleveland-research.com</u> Adrienne Moncrief | (216) 649-7252 | amoncrief@cleveland-research.com

Survey Demographics *More than 125 responses to-date*

- Michigan restaurant companies covering ~\$689 million in annual revenue
- Data reflects feedback from about 500 sites
- 61% of responses from single-unit independents (17% are multi-unit indy's)
- 73% pass-through entity ownership structure
- 60% have fewer than 50 employees

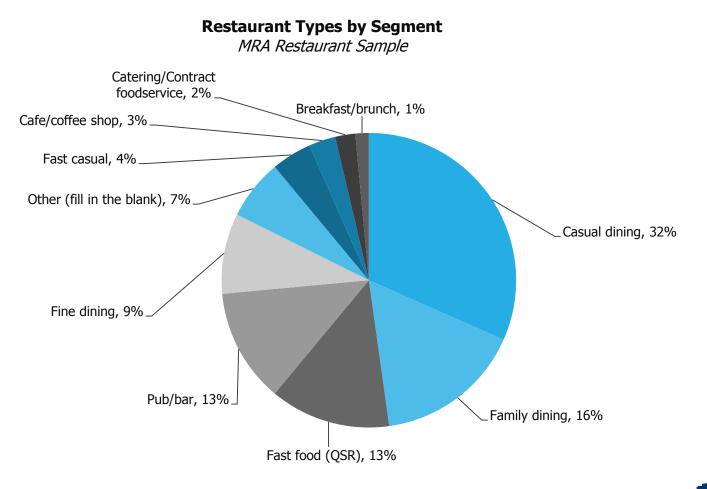


Key Findings *From initial look at data*

- Sales in 2Q17 (Apr-June) improved to +3.2% following softer 1Q (+1.7%). YTD growth is tracking slower than the 2016 trend.
- Owners remain optimistic on trends accelerating in 2nd half, with 71% of respondents expecting improvement July-Dec.
- Food costs moving higher last 90 days, likely making labor situation worse.
- 62% of restaurants have seen margin erosion due to the cost/availability of labor.



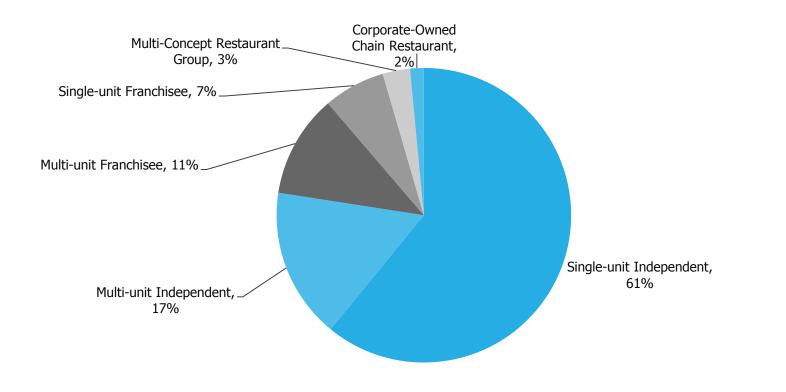




Restaurant Company Type *Predominately single-unit independents*

Restaurant Company Type

Which of the following categories best describes your restaurant business?

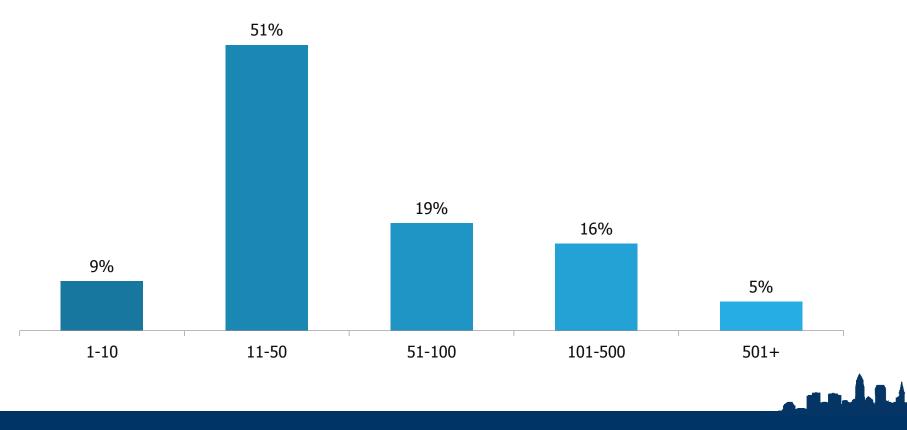




Number of Employees Most have fewer than 50 employees

Number of Employees

How many employees does your organization have?



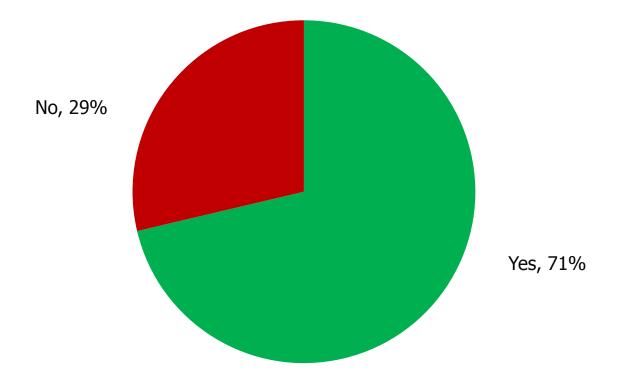
CRC

Demand Sentiment Index

70% expect better trends in 2nd half of 2017

Business Outlook Next 6 Months

Do you expect your same-store sales to improve in the 2nd half of 2017 vs. the 1st half of the year?





CRO

Biggest Surprises for Owners

- "Not getting job applications for openings"
- "Availability of labor continues to get tighter"
- "Pressure on wages for skilled positions (cooks)"
- Continued divergence in sales performance, with distinct "winners" and "losers"
- "Margin/profitability pressure"
- "Too many restaurants opening near me"

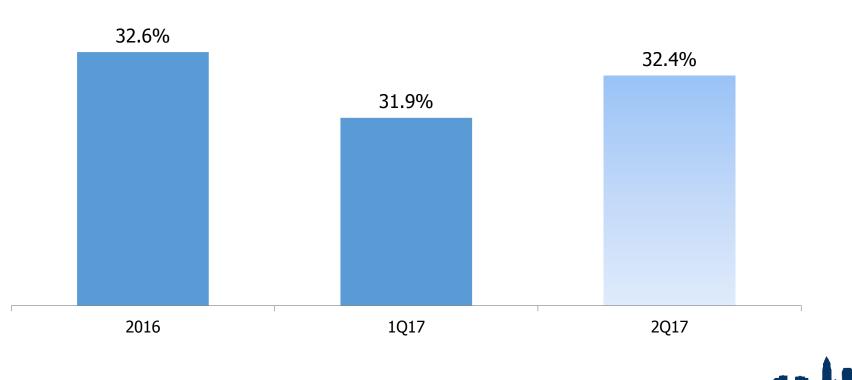


Food Cost Trends

Moving up last 90 days, ends 18 mo. deflation cycle

Food Cost Trends

MRA Restaurant Sample

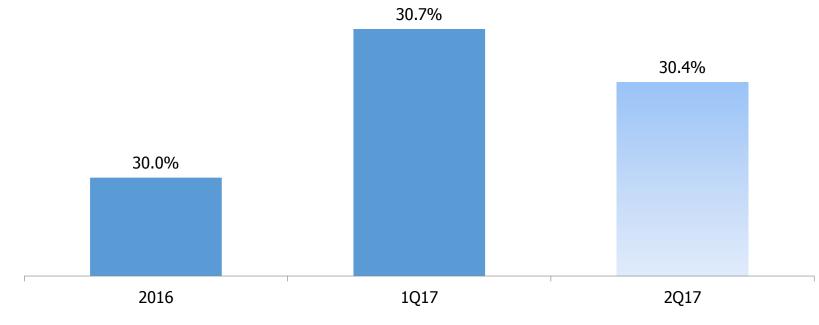


CRC

Labor Cost Trends Remains elevated YTD, sequentially lower in 2Q17

Labor Cost Trends

MRA Restaurant Sample



Source: MRA Member Survey

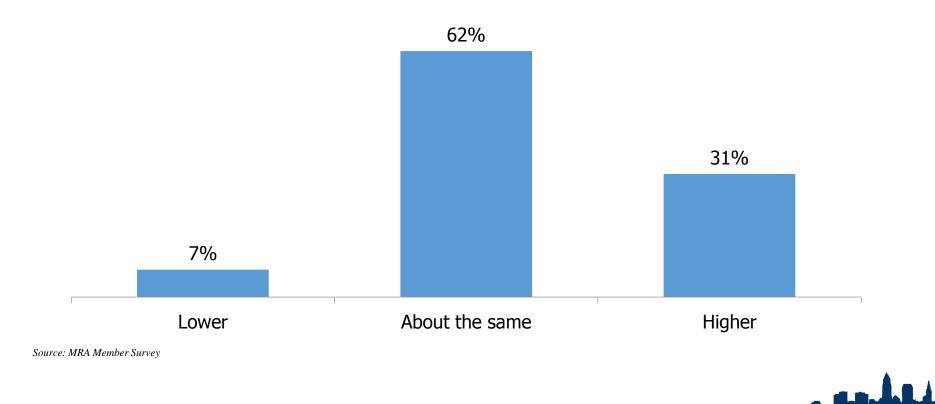
10

Future Hiring Plans

Many restaurants struggling to fill vacancies

Hiring Plans Next 6 Months

In the next six months, how do you expect the total number of employees in your operation to trend?





APPENDIX

Disclosures: It is the policy of Cleveland Research Company to comply fully with the antitrust laws set forth by the United State Federal Government and various state laws. Our research is intended to be utilized as a resource in accordance with those established antitrust laws and regulations. The information transmitted is intended only for the person or entity to which it is addressed. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from any computer.

